



Control Your Devices

Quick start guide

Version 5.4

— Quick Start Guide

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— Introduction

In order to start working with your CLYD software, this document will guide you through some simple operations in order to deploy a Kiosk or Workspace to your devices.

The more advanced features of CLYD are detailed in the complete online user guide.

If you need help or have any questions, you may contact our technical support team at:

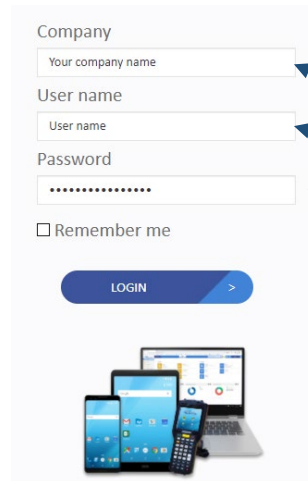
- ❖ +33 (0)2 41 22 70 00
- ❖ support@telelogos.com

Connecting to the server

Before continuing, make sure you have the following details:

- The address/URL of your CLYD server
- The Company name created for you on the CLYD server
- Your Username and Password

From your PC: Connect to the CLYD console via your web browser (Chrome, Internet Explorer, Firefox)



The screenshot shows a login form with the following fields and elements:

- Company:** A text input field with the placeholder text "Your company name".
- User name:** A text input field with the placeholder text "User name".
- Password:** A text input field with masked characters (dots).
- Remember me:** A checkbox labeled "Remember me".
- LOGIN:** A blue button with the text "LOGIN" and a right-pointing arrow.
- Image:** An illustration of various mobile devices (laptop, tablet, smartphone) displaying the CLYD interface.

Connection : <https://ServerAddress/CLYD>

Fill in the required fields with your information.

Choice of enrollment program

Company registration :

There are two possible registration modes

Android Enterprise (recommended)

Modes

- Kiosk (Dedicated Device)
- Profile (Fully Managed)

Benefits

- Global management of the Google Play Store
- Advanced Administration

Prerequisites

- Android 7.0 to 11.0 with Google Play Services
- Zero-touch available starting with Android 8
- Samsung: Android 8.0+, certified for Knox Mobile Enrollment (KME)
- New or factory reset devices (Out of the box)
- CLYD server in HTTPs (on-premise)
- Internet access required
- Register the company in Android Enterprise mode (Company tab)

Standard

Modes

- Kiosk (Device Admin)

Benefits

- No Internet access required (Indoor)
- Google Play Services not required on the device

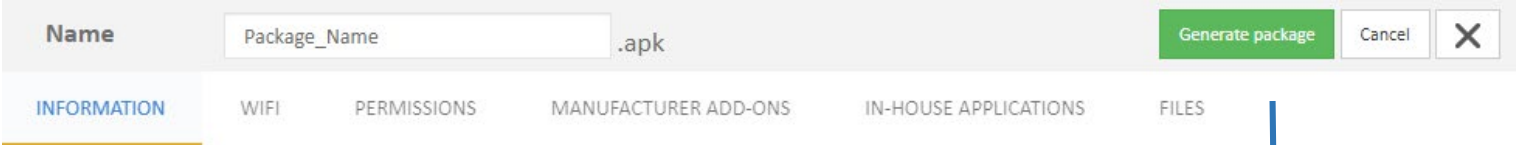
Prerequisites

Mini Android 4.4
Max Android 9.0

Installing CLYDMediaContact client

Generating a Device admin installation package:

- CLYD console: Configuration menu: Package



The screenshot shows the 'Package' configuration interface in the CLYD console. It includes a 'Name' field with 'Package_Name' and a '.apk' extension, a 'Generate package' button, and a 'Cancel' button. Below the form are tabs for 'INFORMATION', 'WIFI', 'PERMISSIONS', 'MANUFACTURER ADD-ONS', 'IN-HOUSE APPLICATIONS', and 'FILES'. Annotations with arrows point to specific elements:

- Information**: Device identifier: by default the IMEI is used. (Points to the 'INFORMATION' tab)
- Manufacturer ADD-ONS**: Select the ADD-ON that corresponds to the make/model of your device. (Points to the 'MANUFACTURER ADD-ONS' tab)
- Generate package**: Allows you to download the package directly to the device by scanning the QR code, or to download the package to your computer. (Points to the 'Generate package' button)

Direct download

[Download the package](#)

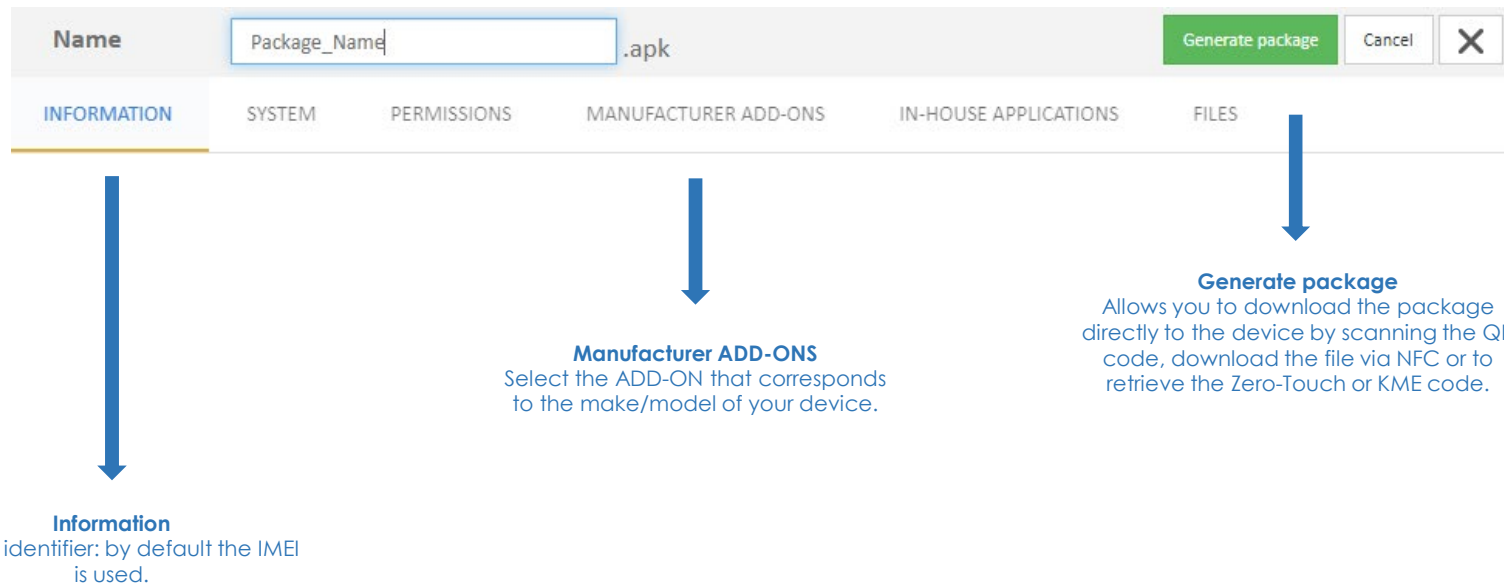
Link via QR-Code



Installing CLYDMediaContact client

Generating an Android Enterprise installation package:

- CLYD console: Configuration menu: Package



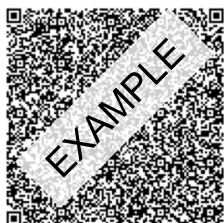
The screenshot shows the 'Package' configuration interface in the CLYD console. At the top, there is a 'Name' field containing 'Package_Name' followed by '.apk'. To the right of this field are three buttons: 'Generate package' (green), 'Cancel', and a close button (X). Below the name field is a horizontal tab bar with six tabs: 'INFORMATION' (selected and highlighted in blue), 'SYSTEM', 'PERMISSIONS', 'MANUFACTURER ADD-ONS', 'IN-HOUSE APPLICATIONS', and 'FILES'. Three blue arrows point from the tabs to descriptive text blocks below the interface:

- An arrow from the **INFORMATION** tab points to the text: **Information**
Device identifier: by default the IMEI is used.
- An arrow from the **MANUFACTURER ADD-ONS** tab points to the text: **Manufacturer ADD-ONS**
Select the ADD-ON that corresponds to the make/model of your device.
- An arrow from the **FILES** tab points to the text: **Generate package**
Allows you to download the package directly to the device by scanning the QR code, download the file via NFC or to retrieve the Zero-Touch or KME code.

Installing CLYDMediaContact client

Generating an Android Enterprise installation package :

Link via QR-Code



QR-Code

Tap the screen 6 times after factory reset
Scan the QR-Code

Link via QR-Code



EMM TOKEN

Follow the installation wizard after factory reset
On the login page, enter afw#clyd
Install the DPC
Scan the QR-Code

DPC extras used in the Zero-Touch portal

Samsung KME portal

```
{
  "android.app.extra.PROVISIONING_ADMIN_EXTRAS_BUNDLE": {
    "package_url": "https://eval.clyd-solutions.com/xtr/CustomPackages/GetFileToDownload?companyIdentifier=seb-
android&partitioningCompanyId=1538&packageHash=wqsGPrgZ7jr6VVio4NVNWA&emmMode=1",
    "deploy": 3
  }
}
```

KME / Zero-Touch

Configure the Zero-Touch or KME portal with the provided code

Downloading the CLYDProvisioning application

Download the application

Downloading the configuration file

Download the file

NFC

Download and install the CLYDProvisioning app
Download and copy the file to the root of the terminal
(/sdcard/)
Launch CLYDProvisioning
Place the terminal to be enrolled on the back of the terminal
with the application

Installing CLYDMediaContact client

Verifying device enrollment

Check the device information:
CLYD Console: Devices menu
Select a device from the list

Identifier : Tablet_Samsung






Name : Tablet_Samsung
Company : TELELOGOS1

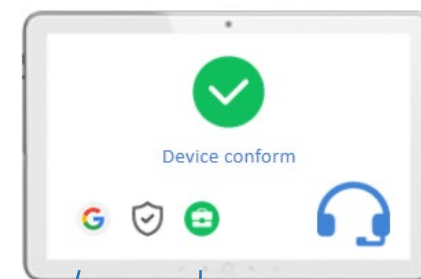
IMEI number : 94a4466104419d4d
Build (S/N) : 98a04e4675
Unlock :

Brand : samsung
Model : SM-T813



My device

	General Created on 11/21/2018 2:55:48 PM 109d 23h 10min		Application inventory Data from 11/22/2018 10:18:08 AM 109d 3h 48min
	Hardware inventory Data from 11/21/2018 2:56:13 PM 109d 23h 10min		Logs Last log 3/11/2019 2:05:02 PM 1min
	Targets 1 enumerated target		



Android Enterprise enrollment mode

Android Enterprise ID:
The green icon indicates that the device is properly registered in Android Enterprise mode.

Enrollment - Both modes

Google ID:
Authorizes PUSH connections

— Setting up a CLYD Kiosk



Catalog

In-house application catalog

Document catalog

Google Play Store apps
(Android Enterprise only)



Kiosk

Secured/Locked User environment

Apps and documents referenced in the Catalog

No access to system



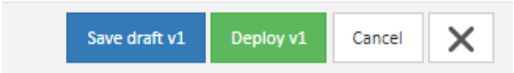

WorkSpace

User environment without locking down the device

Apps and documents referenced in the Catalog

Access to system

Setting up a CLYD Kiosk

- **Catalog** menu: Add your own applications and/or your Play Store applications to deploy. Add your files to deploy
- **Kiosk** menu – Click on New
- Kiosk: Add a name and set a password
- Add applications from the inventory list (applications that are already available on the device)
- Add In-House applications from the Catalog (the applications will be deployed and installed on the device)
- Add applications from the Google Play Store (the applications will be downloaded and installed by Google Play Store)
- Target: Add the 'Company' target that contains all the devices in the directory
- Click on Deploy 
- If your device has a Google-Id The Kiosk will be deployed immediately from the server to the device. Otherwise, you can launch a call from the device to the server by opening the ClydMediacontact app and clicking on 'Connect to Server'.
- The Kiosk will now be installed on the device, to exit the Kiosk you must tap 3 times on the screen and enter the password defined in the Kiosk settings.
- To get back into the kiosk, restart your device or tap on the 'Home' icon  from the CLYDMediaContact client.

— Setting up an EMM Profile



Catalog

In-house application catalog

Document catalog

Google Play Store apps
(Android Enterprise only)




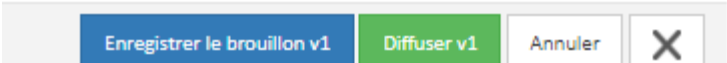
EMM Profiles

User environment without locking down the device


Apps and documents referenced in the Catalog with
Google playstore access

Managed access to system

Setting up an EMM Profile

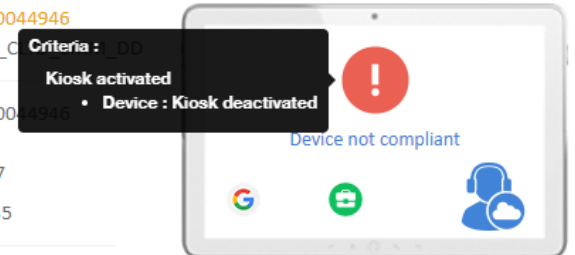
- **Catalog** menu: Add your own applications and/or your Play Store applications to deploy. Add your files to deploy
- **EMM Profiles** menu – Click on New 
- EMM Profile: Name the profile
- Add In-House applications from the Catalog (the applications will be deployed and installed on the device)
- Add applications from the Google Play Store (the applications will be downloaded and installed by Google Play Store)
- Security tab: Configure the security profile (terminal usage restrictions)
- Target tab: Add the 'Company' target that contains all the devices in the directory
- Click on Deploy 

Criteria - Device Compliance

- **Configuration** menu – '**Device Criteria**'
- Deactivate « Inherited from general configuration »
- Kiosk – Add (by default the device is compliant if a Kiosk is activated on the device)
- 'Save' the criteria
- Return to the Device details (the device has a Kiosk)
- The device is shown as compliant
- On the device with the Kiosk, exit the Kiosk
- Refresh the Device Details page 
- The device now shows as Not compliant

- (The Kiosk status is communicated to the server in real-time via WebServices)

Name :	359761090044946
Company :	DEMO_SV_C
IMEI number :	359761090044946
Telephone number :	
Serial number :	S19B00477
Unlock :	105b9f3235
Brand :	Datalogic
Model :	MEMOR 10



— Contacts



A multi-lingual support team is at your disposal to assist you with the installation, deployment, configuration and operation of the CLYD solution:

- Tel : +33 (0)2 41 22 70 00
- support@telelogos.com

