



**clyde**  
Control Your Devices

Quick start guide

Version 5.3

# — Quick Start Guide

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# — Introduction

**In order to start working with your CLYD software, this document will guide you through some simple operations in order to deploy a Kiosk or Workspace to your devices.**

The more advanced features of CLYD are detailed in the complete online user guide.

If you need help or have any questions, you may contact our technical support team at:

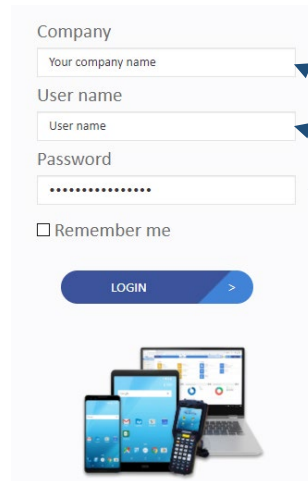
- ❖ +33 (0)2 41 22 70 00
- ❖ [support@telelogos.com](mailto:support@telelogos.com)

# Connecting to the server

Before continuing, make sure you have the following details:

- The address/URL of your CLYD server
- The Company name created for you on the CLYD server
- Your Username and Password

From your PC: Connect to the CLYD console via your web browser (Chrome, Internet Explorer, Firefox)



The screenshot shows a login form with the following fields and elements:

- Company: Input field with placeholder text "Your company name"
- User name: Input field with placeholder text "User name"
- Password: Input field with placeholder text "\*\*\*\*\*"
- Remember me
- LOGIN button with a right-pointing arrow
- Illustration of a laptop, tablet, and smartphone at the bottom

Connection : <https://ServerAddress/CLYD>

Fill in the required fields with your information.

# Choice of enrollment program

## Company registration :

There are two possible registration modes

### Android Enterprise (recommended)

### Standard

#### Modes

- Kiosk (Dedicated Device)
- Profile (Fully Managed)

#### Modes

- Kiosk (Device Admin)

#### Benefits

- Global management of the Google Play Store
- Advanced Administration

#### Benefits

- No Internet access required (Indoor)
- Google Play Services not required on the device

#### Prerequisites

- Android 7.0 to 11.0 with Google Play Services
- Zero-touch available starting with Android 8
- Samsung: Android 8.0+, certified for Knox Mobile Enrollment (KME)
- New or factory reset devices (Out of the box)
- CLYD server in HTTPs (on-premise)
- Internet access required
- Register the company in Android Enterprise mode (Company tab)

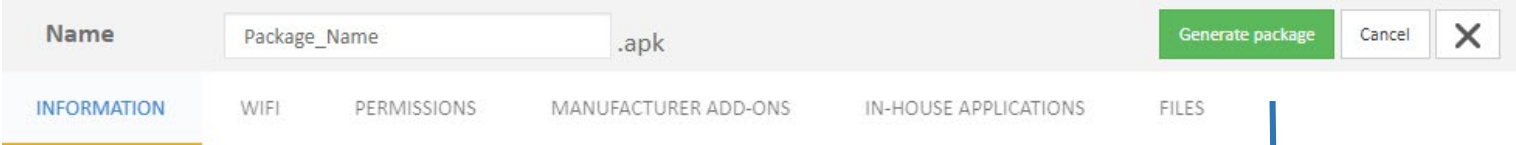
#### Prerequisites

Mini Android 4.4  
Max Android 9.0

# Installing CLYDMediaContact client

## Generating a Device admin installation package:

- CLYD console: Configuration menu: Package



**Information**  
Device identifier:  
by default the IMEI is used.

**Manufacturer ADD-ONS**  
Select the ADD-ON that corresponds  
to the make/model of your device.

**Generate package**  
Allows you to download the package  
directly to the device by scanning the QR  
code, or to download the package to your  
computer

### Direct download

[Download the package](#)

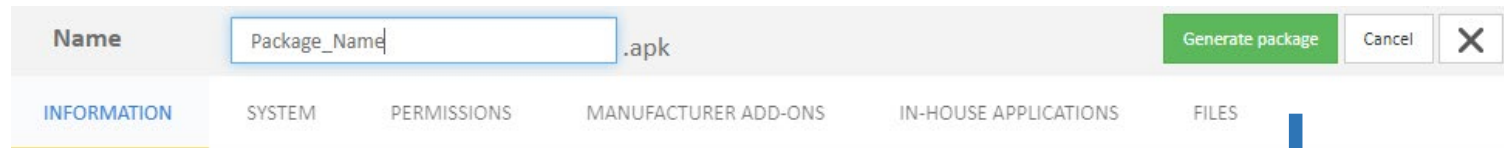
### Link via QR-Code



# Installing CLYDMediaContact client

## Generating an Android Enterprise installation package:

- CLYD console: Configuration menu: Package



The screenshot shows the 'Package' configuration screen in the CLYD console. At the top, there is a 'Name' field containing 'Package\_Name' followed by '.apk'. To the right of this field are three buttons: 'Generate package' (highlighted in green), 'Cancel', and a close button (X). Below the name field is a horizontal menu with six tabs: 'INFORMATION', 'SYSTEM', 'PERMISSIONS', 'MANUFACTURER ADD-ONS', 'IN-HOUSE APPLICATIONS', and 'FILES'. The 'INFORMATION' tab is currently selected and highlighted with a blue underline.

**Information**  
Device identifier: by default the IMEI is used.

**Manufacturer ADD-ONS**  
Select the ADD-ON that corresponds to the make/model of your device.

**Generate package**  
Allows you to download the package directly to the device by scanning the QR code, download the file via NFC or to retrieve the Zero-Touch or KME code.

# Installing CLYDMediaContact client

## Generating an Android Enterprise installation package :

Link via QR-Code



### QR-Code

Tap the screen 6 times after factory reset  
Scan the QR-Code

Link via QR-Code



### EMM TOKEN

Follow the installation wizard after factory reset  
On the login page, enter afw#clyd  
Install the DPC  
Scan the QR-Code

### DPC extras used in the Zero-Touch portal

### Samsung KME portal

```
{
  "android.app.extra.PROVISIONING_ADMIN_EXTRAS_BUNDLE": {
    "package_url": "https://eval.clyd-solutions.com/xtr/CustomPackages/GetFileToDownload?companyIdentifier=seb-
android&partitioningCompanyId=1538&packageHash=wqsGPrgZ7jr6VViO4NVNWA&emmMode=1",
    "deploy": 3
  }
}
```

### KME / Zero-Touch

Configure the Zero-Touch or KME portal with the provided code

### Downloading the CLYDProvisioning application

[Download the application](#)

### Downloading the configuration file

[Download the file](#)

### NFC

Download and install the CLYDProvisioning app  
Download and copy the file to the root of the terminal  
(/sdcard/)  
Launch CLYDProvisioning  
Place the terminal to be enrolled on the back of the terminal  
with the application



# Installing CLYDMediaContact client

## Verifying device enrollment






**Check the device information:**  
 CLYD Console: Devices menu  
 Select a device from the list

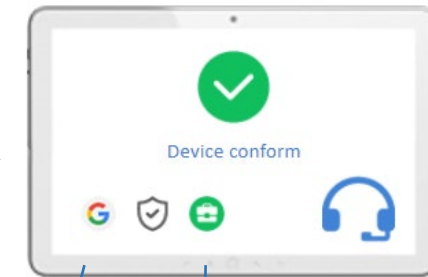
Identifier : Tablet\_Samsung

Name :	Tablet_Samsung
Company :	TELELOGOS1
IMEI number :	
Build (S/N) :	94a4466104419d4d
Unlock :	98a04e4675
Brand :	samsung
Model :	SM-T813



### My device

 <b>General</b> Created on 11/21/2018 2:55:48 PM 109d 23h 10min	 <b>Application inventory</b> Data from 11/22/2018 10:18:08 AM 109d 3h 48min
 <b>Hardware inventory</b> Data from 11/21/2018 2:56:13 PM 109d 23h 10min	 <b>Logs</b> Last log 3/11/2019 2:05:02 PM 1min
 <b>Targets</b> 1 enumerated target	



### Android Enterprise enrollment mode

Android Enterprise ID:  
 The green icon indicates that the device is properly registered in Android Enterprise mode.

### Enrollment - Both modes

Google ID:  
 Authorizes PUSH connections

# Setting up a CLYD Kiosk



## Catalog

In-house application catalog

Document catalog

Google Play Store apps  
(Android Enterprise only)



## Kiosk

**Secured/Locked User environment**

Apps and documents referenced in the Catalog

No access to system



## WorkSpace

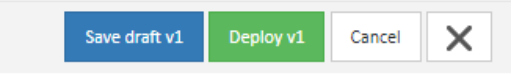

**User environment without locking down the device**

Apps and documents referenced in the Catalog

Access to system



# Setting up a CLYD Kiosk

- **Catalog** menu: Add your own applications and/or your Play Store applications to deploy. Add your files to deploy
- **Kiosk** menu – Click on New
- Kiosk: Add a name and set a password
- Add applications from the inventory list (applications that are already available on the device)
- Add In-House applications from the Catalog (the applications will be deployed and installed on the device)
- Add applications from the Google Play Store (the applications will be downloaded and installed by Google Play Store)
- Target: Add the 'Company' target that contains all the devices in the directory
- Click on Deploy 
- If your device has a Google-Id The Kiosk will be deployed immediately from the server to the device. Otherwise, you can launch a call from the device to the server by opening the ClydMediacontact app and clicking on 'Connect to Server'.
- The Kiosk will now be installed on the device, to exit the Kiosk you must tap 3 times on the screen and enter the password defined in the Kiosk settings.
- To get back into the kiosk, restart your device or tap on the 'Home' icon  from the CLYDMediaContact client.

# Setting up an EMM Profile



## Catalog

In-house application catalog

Document catalog

Google Play Store apps  
(Android Enterprise only)



## EMM Profiles


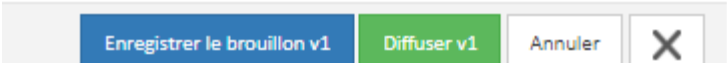
**User environment without locking down the device**

Apps and documents referenced in the Catalog with  
Google playstore access


Managed access to system



# Setting up an EMM Profile

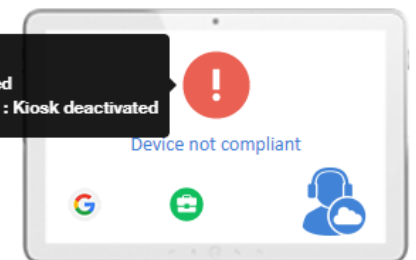
- **Catalog** menu: Add your own applications and/or your Play Store applications to deploy. Add your files to deploy
- **EMM Profiles** menu – Click on New 
- EMM Profile: Name the profile
- Add In-House applications from the Catalog (the applications will be deployed and installed on the device)
- Add applications from the Google Play Store (the applications will be downloaded and installed by Google Play Store)
- Security tab: Configure the security profile (terminal usage restrictions)
- Target tab: Add the 'Company' target that contains all the devices in the directory
- Click on Deploy 

# Criteria - Device Compliance

- **Configuration** menu – ‘**Device Criteria**’
- Deactivate « Inherited from general configuration »
- Kiosk – Add (by default the device is compliant if a Kiosk is activated on the device)
- ‘Save’ the criteria
- Return to the Device details (the device has a Kiosk)
- The device is shown as compliant
- On the device with the Kiosk, exit the Kiosk
- Refresh the Device Details page 
- The device now shows as Not compliant

• (The Kiosk status is communicated to the server in real-time via WebServices)

Name :	359761090044946
Company :	DEMO_SV_C
IMEI number :	359761090044946
Telephone number :	
Serial number :	S19B00477
Unlock :	105b9f3235
Brand :	Datalogic
Model :	MEMOR 10



# — Contacts

A multi-lingual support team is at your disposal to assist you with the installation, deployment, configuration and operation of the CLYD solution:

- Tel : +33 (0)2 41 22 70 00
- [support@telelogos.com](mailto:support@telelogos.com)

